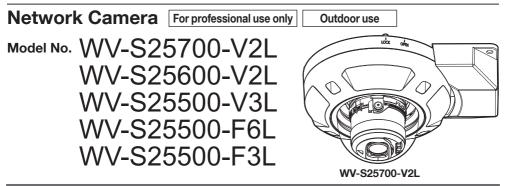
# :::i·PRO

# **Installation Guide**

**Included Installation Instructions** 



#### About the user manuals

Product documentation is composed of the following documents.

- Installation Guide (this document): Provides information about "Precautions", "Precautions for installation" and the installation method.
- Basic Information (in the following manual website): Provides information about "Precautions for use", "Parts and functions" and "Detail specifications".
- Operating Instructions (in the following manual website): Explains how to perform the settings and how to operate this camera. https://i-pro.com/products\_and\_solutions/en/surveillance/documentation-database

"<Control No.: C\*\*\*\*>" used in these documents should be used to search for information on our technical information website (https://i-pro.com/products\_and\_solutions/en/surveillance/learning-and-support/knowledge-base/technical-information) and will guide you to the right information.

- Before attempting to connect or operate this product, please read these instructions carefully and save Important Safety Instructions leaflet for future use.
- microSDXC/ microSDHC/ microSD memory card is described as microSD memory card.
- The external appearance and other parts shown in this manual may differ from the actual product within the scope that will not interfere with normal use due to improvement of the product.

i-PRO Co., Ltd.

Tokyo, Japan https://www.i-pro.com/ Authorised Representative in EU: i-PRO EMEA B.V. Laarderhoogtweg 25, 1101 EB Amsterdam, Netherlands

i-PRO EMEA B.V. UK Branch 1010 Cambourne Business Park, Cambridgeshire CB23 6DP





CE UK CA



#### **Disposal of Old Equipment and Batteries**

#### Only for European Union and countries with recycling systems



These symbols on the products, packaging, and/or accompanying documents mean that used electrical and electronic products and batteries must not be mixed with general household waste. For proper treatment, recovery and recycling of old products and used batteries, please take them to applicable collection points in accordance with your national legislation. By disposing of them correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment.

For more information about collection and recycling, please contact your local authority. Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.

# X

#### Note for the battery symbol (bottom symbol)

This symbol might be used in combination with a chemical symbol. In this case it complies with the requirement set by the Directive for the chemical involved.

\_ For U.S.A. \_

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

#### FCC CAUTION: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Supplier's Declaration of conformity Trade name : i-PRO Model No. : WV-S25700-V2L, WV-S25600-V2L, WV-S25500-V3L, WV-S25500-F6L, WV-S25500-F3I

Responsible Party :

i-PRO Americas Inc.

8550 Fallbrook Drive, Suite 200 Houston, Texas 77064

Support Contact: 1-800-513-5417

#### - For U.S.A. -- For U.S.A. -This device complies with part 15 of the FCC The model number and serial number of this Rules. product may be found on the surface of the Operation is subject to the following two condiunit. tions : (1) This device may not cause harmful You should note the model number and serial interference, and (2) this device must accept number of this unit in the space provided and any interference received, including interference retain this book as a permanent record of your purchase to aid identification in the event of that may cause undesired operation. theft. For Canada Model No. CAN ICES-3(A)/NMB-3(A) Serial No.

Méthode d'installation	Vis de fixation recommandée	La capacité de traction minimale requise
Installer la caméra vidéo sur le boîtier de groupe/ boîte de jonction à l'aide de la plaque de fixation.	M4 x 16 mm {5/8 pouces} /	196 N {44 lbf}
Installer directement la caméra vidéo sur la surface d'installation en utilisant la plaque de fixation.	4 él.*	
Installer la caméra vidéo à l'aide de la platine de fixation d'installation exclusivement conçue.	Se référer au manuel d'utilisation de chaque platine de fixation.	

\* La longueur de la vis est un exemple lors de l'installation de la caméra au plafond ou sur un mur robuste d'une épaisseur de 20 mm {25/32 pouces} ou plus.

#### WARNING:

• Operation of this product in a residential environment could cause radio interference.

#### Caution:

- The DC power supply connected to the camera must be in the same building.
- The network camera is only intended for a connection to an ethernet or PoE network without routing to the outside plant.
- This product has no power switch. Be sure to install disconnect devices such as a circuit breaker to shut down the main power of power supplying equipment to this product.
- Only connect 12 V DC Class 2 power supply (UL 1310/CSA 223), limited power source (IEC/ EN/UL/CSA 60950-1, IEC/EN/UL/CSA 62368-1 Annex Q) or IEC/EN/UL/CSA 62368-1 PS2.
- Before attempting to connect or operate this product, please read these instructions carefully.

# Precautions

#### Do not insert any foreign objects.

Fire or electrical shock may be caused if water or any foreign objects, such as metal objects, enter inside the unit.

Turn the power off immediately and contact qualified service personnel for service.

#### Do not use this product in an inflammable atmosphere.

Failure to observe this may cause an explosion resulting in injury.

Avoid installing this product in the locations where salt damage occurs or corrosive gas is produced.

Otherwise, the mounting portions will deteriorate and injury or accidents due to a fall of the product may occur.

#### Do not strike or give a strong shock to this product.

Failure to observe this may cause injury or fire.

#### Keep microSD memory cards away from infants and children.

Otherwise, they may swallow the cards by mistake. In this case, consult a doctor immediately.

#### Do not hang down from this product or use this product as a pedestal.

Failure to observe this may cause injury or accidents.

#### ■ Do not damage the power cable.

#### Do not damage, fabricate, twist, stretch, bundle, or forcibly bend the power cable. Do not place heavy objects on it, and keep it away from heat sources.

Use of a damaged power cable may cause electric shock, short circuit, or fire. Consult the dealer for repair.

#### Do not install this product on a place that is greatly influenced by wind.

Installation on a place where the wind speed is 60 m/s {approx. 134 mph} or more may cause a fall of the product resulting in injury or accidents.

#### Do not sprinkle more water, exceeding the performance limit of waterproof with a high pressure cleaning machine, etc.

Fire or electrical shock may be caused by immersion.

#### Notice:

- This product is not suitable for use in locations where children are likely to be present.
- Do not install this product in locations where ordinary persons can easily reach.
- This product is a professional equipment.
- For information about screws and other parts required for installation, refer to the corresponding section of this document.

: Direct current symbol

#### ■ Do not attempt to disassemble or modify this product.

Failure to observe this may cause fire or electric shock. Consult the dealer for the repair or inspections.

#### Do not install or clean the camera, or touch this product, the power cable or the connected cables during thunder storms.

Failure to observe this may cause electric shock.

#### Refer installation work to the dealer.

Installation work requires technique and experience. Failure to observe this may cause fire, electric shock, injury, or damage to the product. Be sure to consult the dealer.

#### Stop the operation immediately when something is wrong with this product.

When smoke goes up from the product, the smell of smoke comes from the product, or the exterior of the product has deteriorated, continued use will cause a fire or fall of the product resulting in injury, or damage to the product.

In this case, turn the power off immediately and contact qualified service personnel for service.

#### Select an installation area that can support the total weight.

Selecting an inappropriate installation surface may cause this product to fall down or topple over, resulting in injury or accidents. Installation work shall be started after sufficient reinforcement.

#### Periodic inspections shall be conducted.

Rust on the metal parts or screws may cause a fall of the product resulting in injury or accidents. Consult the dealer for the inspections.

#### ■ The exclusively designed mount bracket shall be used.

Failure to observe this may cause a drop resulting in injury or accidents. Use the exclusively designed mount bracket for installation.

#### ■ The screws and bolts must be tightened to the specified torque.

Failure to observe this may cause a drop resulting in injury or accidents.

#### Turn the power off when do wiring of this product.

Failure to observe this may cause electric shock. In addition, short circuit or wrong wiring may cause fire.

#### Install this product in a location high enough to avoid people and objects from bumping the product.

Failure to observe this may cause injury.

#### Do not install this product in locations subject to vibration.

Loosening of mounting screws or bolts may cause a fall of the product resulting in injury or accidents.

#### Correctly perform all wiring.

Short circuits in the wiring or incorrect wiring may cause fire or electrical shock.

# Install the product securely on an installation surface in accordance with the installation instructions.

Failure to observe this may cause injury or accidents.

#### Do not rub the edges of metal parts with your hand.

Failure to observe this may cause injury.

#### ■ Do not touch the metal part of the bottom side of the product.

The metal part of the bottom side may become hot while the product is in use. Direct skin contact with high-temperature parts of the product may cause burns.

#### ■ Turn the power off when cleaning this product.

Failure to observe this may cause injury.

#### About notations

#### S257V2 Normal models

WV-S25700-V2L / WV-S25600-V2L / WV-S25500-V3L

#### S257V2LN) With ClearSight coating models

WV-S25700-V2LN / WV-S25700-V2LN1 / WV-S25600-V2LN / WV-S25500-V3LN / WV-S25500-V3LN1

#### S257V2LG Smoke dome cover models

WV-S25700-V2LG / WV-S25600-V2LG / WV-S25500-V3LG

#### S255F6L Fixed lens models

WV-S25500-F6L / WV-S25500-F3L

W		
ſ	B	

: i-PRO white body : Black body

C	
G	

: Clear dome cover

: Smoke dome cover

### **Open Source Software**

- This product contains open source software licensed under GPL (GNU General Public License), LGPL (GNU Lesser General Public License), etc.
- Customers can duplicate, distribute and modify the source code of the software under license of GPL and/or LGPL.
- For details concerning licensing and source code of open source software, click "Click here for OSS information" on "Support" page of the setup menu of this product and read the displayed content.
- Please note that we shall not respond to any inquiries regarding the contents of the source code.

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- All other trademarks identified herein are the property of their respective owners.

#### **Precautions for installation**

i-PRO Co., Ltd. assumes no responsibility for injuries or property damage resulting from failures arising out of improper installation or operation inconsistent with this documentation.

#### In order to prevent injury, the product must be securely mounted to an installation surface according to Installation Guide.

#### Installation area for this product

Select an appropriate place for the installation area (such as a strong installation surface) in your particular environment.

- Make sure that the installation area is strong enough to hold this product, such as a concrete ceiling.
- Install the camera in the foundation area of the architecture or where sufficient strength is assured.
- Do not mount the product on a plaster board or a wooden section because they are too weak. If the product is unavoidably mounted on such a section, the section shall be sufficiently reinforced.

#### ■ Install the product in areas that do not receive direct sunlight.

When the product is installed outside in areas that receive direct sunlight, such as on external walls, use the optional "WV-QSR500-W: Sun Shade" and "WV-QJB501-W: Base bracket".

#### Do not place this product in the following places

- Locations where a chemical agent is used such as a swimming pool
- · Locations subject to moisture or oil smoke such as a kitchen
- Locations that have a specific environment that is subject to an inflammable atmosphere or solvents
- Locations where a radiation, an X-ray, a strong radio wave or a strong magnetic field is generated
- Locations near coasts directly subjected to sea breezes, or locations subject to corrosive gases such as from hot springs, volcanic regions, etc.
- Locations where the temperature is not within the specified range
- Locations subject to vibrations, such as on vehicles, marine vessels, or above product lines (This product is not designed for on-vehicle use.)
- · Locations subject to condensation as the result of severe changes in temperature
- Locations near rubber products (packing, rubber feet, etc.)

#### Screw tightening

Do not use an impact driver. Use of an impact driver may damage the screws or cause tightening excessively.

#### Installing in low temperature environments

This product is equipped with an internal heater unit for use in cold climates. The heater unit turns on automatically when the temperature inside the product drops below around  $-15^{\circ}$ C {5 °F}. When this product is installed and operated in low temperatures below  $-20^{\circ}$ C { $-4^{\circ}$ F}, it may require time to start up since the camera will wait to be warmed up internally by the internal heater right after the power is turned on. Also, the camera may not function properly, if it is installed and operated in an environment where the temperature is below  $-25^{\circ}$ C { $-13^{\circ}$ F}. In such a case, wait approximately 2 hours or more until the camera is warmed up. Then, turn on the power again.

As the camera warms up, snow or frost accumulated on the dome cover will melt. However, it may not be defrosted from the cover depending on the ambient temperature or weather condition.

#### About reflection of light from outside or IR light

A ghost may appear on the screen depending on the incident angle of external light.

In the case of using the IR light, installation of a camera near a wall may cause reflection of infrared rays resulting in a part of the screen or the entire screen turning whitish.

• Refer to our support website <Control No.: C0109> for image examples and measures to take.

#### Take notice of humidity

Install this product when the humidity is low. If installation is performed when it is raining or in very humid conditions, the inside may be affected by humidity, causing mist-over inside the dome cover.

#### Protection from lightning

When cables are used outdoors, there is a chance that they may be affected by lightning. In such a case, install a lightning arrestor close to the camera, and make the length of the network cable between the camera and lightning arrestor as short as possible to prevent the camera from being affected by lightning.

#### When noise disturbance may happen

Noise may appear in video or audio near a strong electric field from a TV or radio antenna, motors and transformers, or a strong electric field/magnetic field from a power line (lamp line) of AC100 V or more. Conduct the power distribution work to keep 1 m {3.28 feet} away from them or conduct the electric conduit work using metal pipes. (Be sure to make ground connection of the metal pipes.)

#### ■ Make sure to remove this product if it will no longer be used.

#### This product has no power switch.

When turning off the power, disconnect the power supply from the 12 V DC power supply or the PoE device.

#### About the battery

A battery is installed inside the camera. Do not leave the battery exposed in environments of excessive heat as a result of sunlight or fire.

#### Equipment classification and power source indication label

Refer to the indication label on the bottom side of this unit for the equipment classification, power source, and other information.

#### ■ About static electricity

Before installing removing this product, be sure to touch metal objects to discharge static electricity from your body.

<b>Specifications*</b> *For further information, refer to the Basic Information.			
Power source *1:	12 V DC PoE (IEEE802.3af compliant)		
Power consumption *1:	\$257V2L      12 V DC:      1.0 A/ Approx. 12.0 W        \$257V2L      PoE 48 V DC:      240 mA/ Approx. 11.5 W (Class 0 device)        \$257V2LG      \$257V2LG		
	S255F6L      12 V DC:      880 mA/ Approx. 10.6 W        PoE 48 V DC:      220 mA/ Approx. 10.6 W (Class 0 device)		
Operating environment			
Ambient operating temperature:			
Ambient energing burgidity	(Power On range: -30 °C to +60 °C {-22 °F to +140 °F})		
Ambient operating humidity: Storage environment	10 % to 100 % (no condensation)		
	-30 °C to +60 °C {-22 °F to +140 °F}		
	: 10 % to 95 % (no condensation)		
Monitor output	VBS: 1.0 V [p-p]/75 Ω, composite, Pin jack		
(for adjustment):	An NTSC or PAL signal can be outputted from camera (either press the INITIAL SET button quickly (within 1 second) or		
EXT I/O terminals:	use software to select NTSC or PAL signal).		
EXT I/O terminais.	(Alarm input 1/ Black & white input/ Auto time adjustment input) (x1) ALARM IN2 (Alarm input 2/ ALARM OUT) (x1) ALARM IN3 (Alarm input 3/ AUX OUT) (x1)		
Audio input:	ø3.5 mm stereo mini jack		
For microphone input:	t: Recommended applicable microphone: Plug-in power type (Sensitivity of microphone: $-51$ dB to $-38$ dB (0 dB=1 V/Pa, 1 kHz)) Input impedance: Approx. 2 k $\Omega$ (unbalanced) Supply voltage: 2.5 V ±0.5 V		
For line input:	Input level: Approx. –10 dBV		
Audio output *3:	$\alpha$ 3.5 mm stereo mini jack (Audio output is monaural.) Output impedance: Approx. 600 $\Omega$ (unbalanced) Output level: -20 dBV		
Waterproof *4:	IP66 (IEC 60529), Type 4X (UL50E)		
	NEMA 4X compliant		
Shock resistance:	50 J (IEC 60068-2-75 compliant), IK10 (IEC 62262)		
Wind resistance:	Up to 40 m/s {approx. 89 mph}		
Dimensions:	ø154 mm × 105 mm (H) {ø6-1/16 inches × 4-1/8 inches (H)} Dome radius 42 mm {1-21/32 inches} (excluding attachment for the conduit portion)		
Mass:	Approx. 1.1 kg {2.43 lbs}		
	(excluding attachment for the conduit portion)		
Finish:	Main body: Aluminum die cast, W		
	S <wv-s25700-v2ln1> <wv-s25500-v3ln1></wv-s25500-v3ln1></wv-s25700-v2ln1>		
	Outer fixing screws: Stainless steel (Corrosion-resistant treatment)		
	<b>Dome cover:</b> PC resin,		
	© (S257V2L) (S257V2LI) (S255F6L) © (S257V2LG)		
	(with ClearSight coating)		
Others:	Tamper-resistant enclosure*5		

- \*1 Refer to our technical information website <Control No.: C0106> for further information about Power source and Power consumption information.
- \*2 When using with the IR LED light lit, the upper limit of the operating temperature range is +50 °C {+122 °F}.
- \*3 <WV-S25700-V2L>< WV-S25600-V2L>

This camera is not equipped with the function to change the audio output to the monitor output. <WV-S25500-V3L><WV-S25500-F6L><WV-S25500-F3L>

The audio output can be switched to the monitor output. Refer to the "Operating Instructions" on Documentation Database for descriptions of how to switch the output.

- \*4 Only when installation work is properly performed according to the Installation Guide and appropriate waterproof treatment is performed.
- \*5 Component that has a structure on which the screws that are accessible after installation cannot be screwed or unscrewed using an ordinary screwdriver.

#### **Optional accessories**



The latest information  $\rightarrow$  Technical information website "Accessory Selector" <Control No.: C0501>

#### Troubleshooting

Before requesting service, refer to "Troubleshooting" of Basic Information and Operating Instructions. Then, confirm the trouble.

#### Standard accessories

Important Safety Instructions 1 pc.			
Attachment plate ×1	Bit ×1(Hex wrench, screw size 6.35 mm {1/4 inches} T20)	Grommet ×2 (of them, 1 for spare)	
Attachment for the conduit x1	Fixing screw for attachment plate (M4 x 8 mm {5/16 inches}) x5 (of them, 1 for spare)	COATING Rain wash coating label ×1	
Template ×1	RJ45 cap ×1	Cable for easy kitting <sup>*1</sup> ×1	

\*1 The cable for easy kitting is attached to the camera.

### Other items that are needed (not included)

• Mounting screws

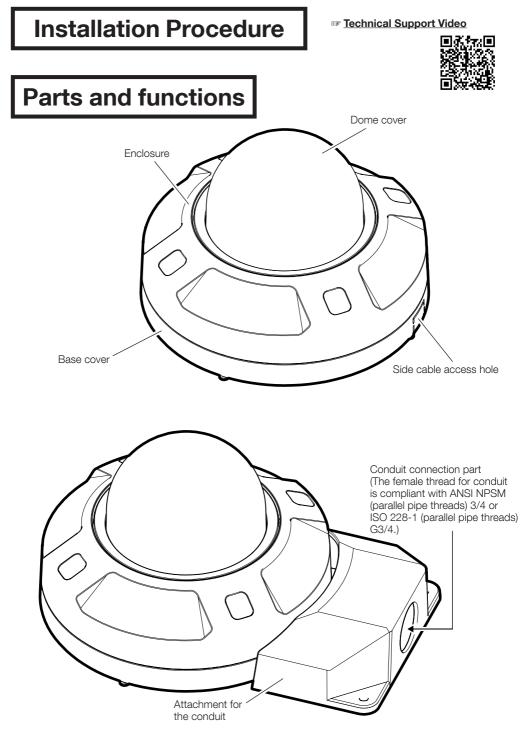
Installation method	Recommended screw⁺¹	Minimum pull-out strength <sup>*2</sup>
Mount the camera on a gangbox/ junction box using the attachment plate.	M4 × 16 mm	
Directly mount the camera onto the installation surface using the attachment plate.	{5/8 inches} × 4 pcs.*3	196 N {44 lbf}
Mount the camera using the exclusively designed mount bracket.	Refer to the operating instructions of each bracket.	

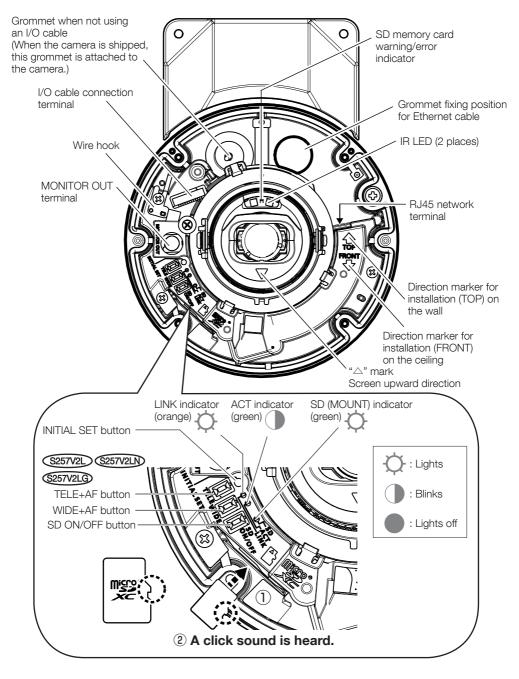
\*1 Select screws according to the material of the location that the camera will be mounted to. In this case, wood screws and nails should not be used.

\*2 This value indicates the minimum pull-out strength required value per screw. For information about the minimum pull-out strength, refer to our technical information website <Control No.: C0120>.

\*3 The screw length is an example when installing the camera on a robust installation surface with a thickness of 20 mm {25/32 inches} or more.

- Ethernet cable with RJ45 plug (category 5e or better, straight, all 4 pairs (8 pins), less than 100m {328 feet})
- As necessary, audio input cable, audio output cable, alarm I/O cables, power supply cable



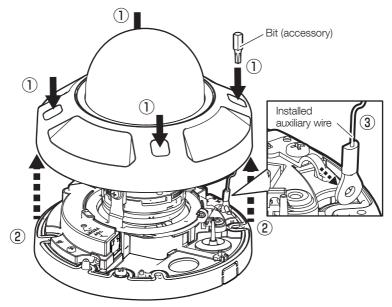




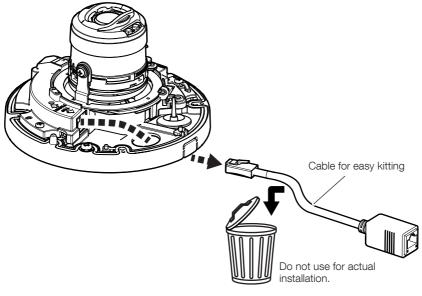
- Operating Instructions [Indicator] All LEDs forced to turn off
- Operating Instructions "Format"
- It is recommended to use a microSD memory card for i-PRO devices.



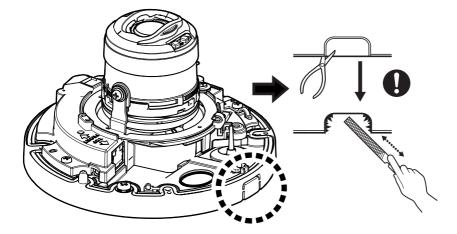
## Remove the enclosure (common)



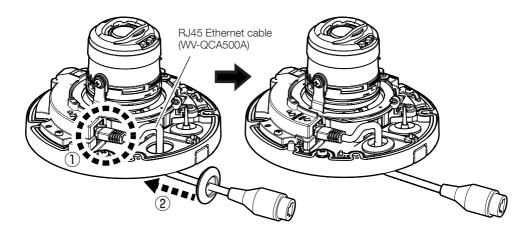
Remove the cable for easy kitting (common)



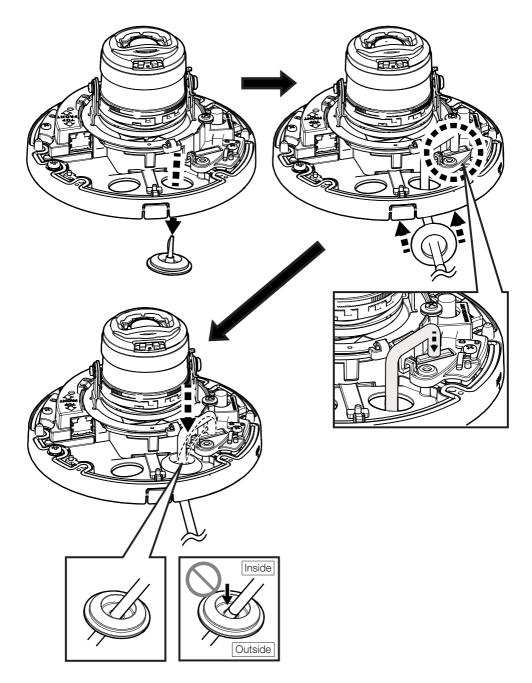
# ■ When wiring on the side or using the attachment for conduit



# ■ When using a RJ45 Ethernet cable (WV-QCA500A: option)

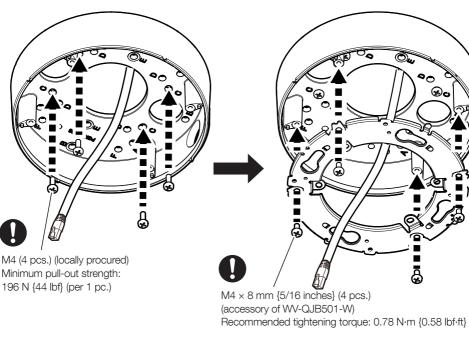


# When using an I/O cable (WV-QCA501A:option)

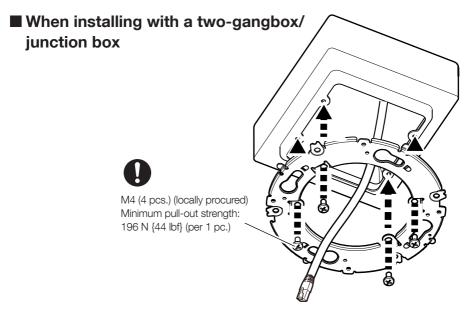


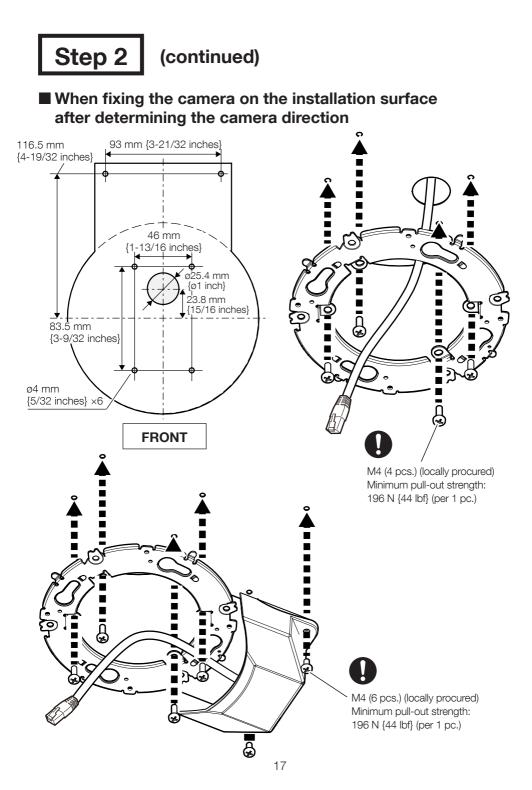
Step 2

# When installing with the base bracket (WV-QJB501-W)

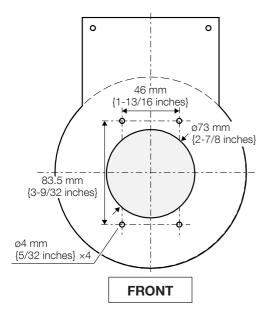


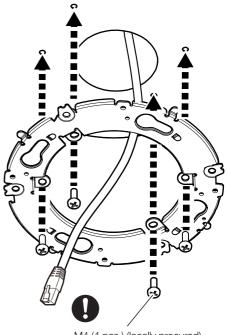
କତ





## ■ When adjusting the camera direction after installing the camera

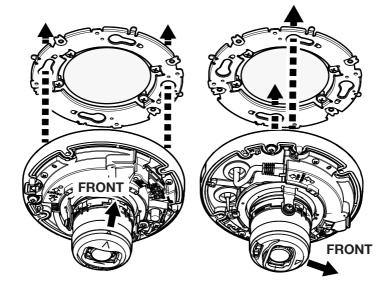


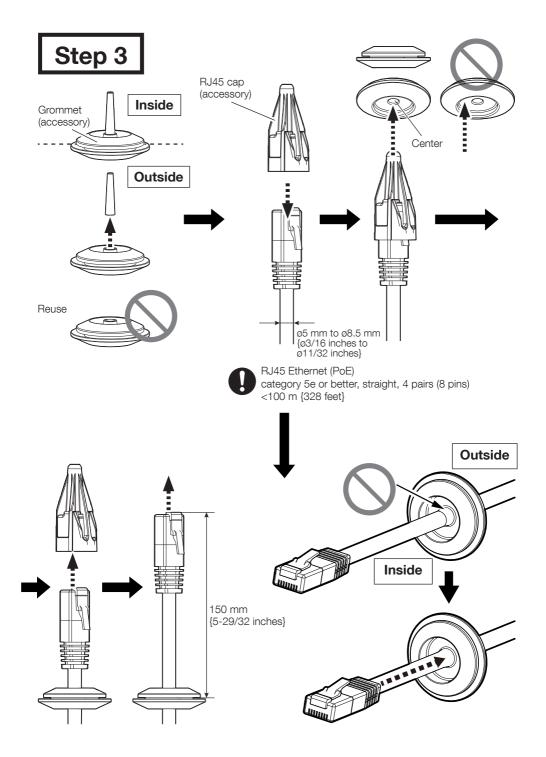


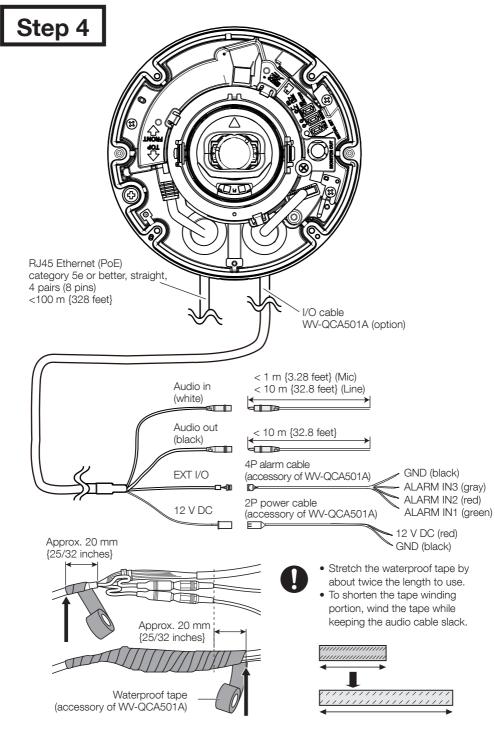
M4 (4 pcs.) (locally procured) Minimum pull-out strength: 196 N {44 lbf} (per 1 pc.)

#### Note:

• The camera can be installed in any direction.

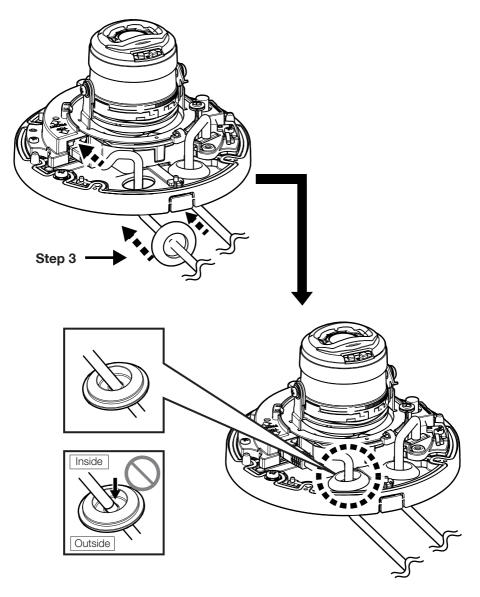






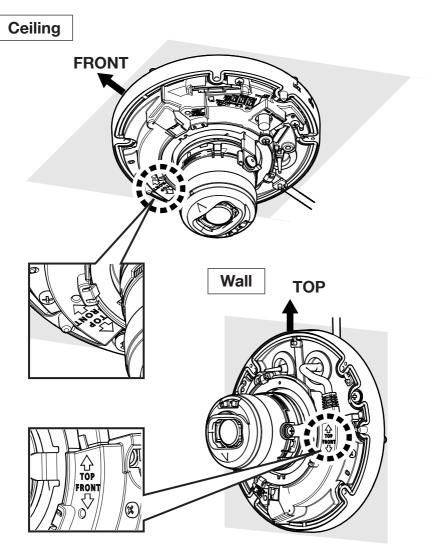


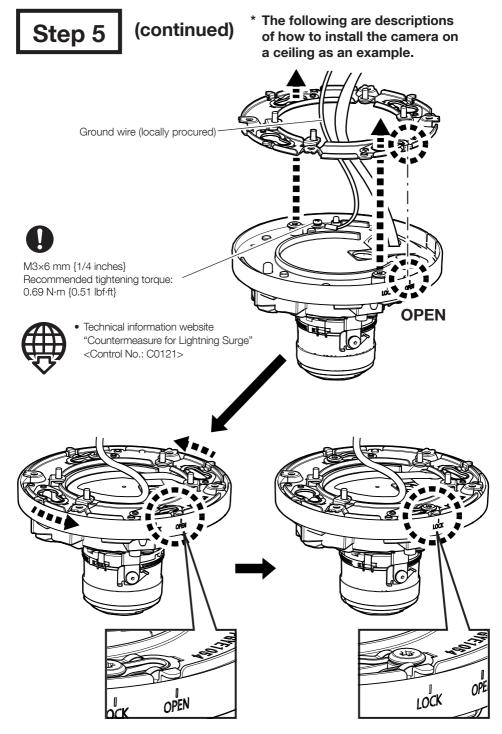
Connect the RJ45 Ethernet cable to the camera.





# Check the installation direction of the camera.

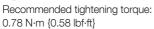


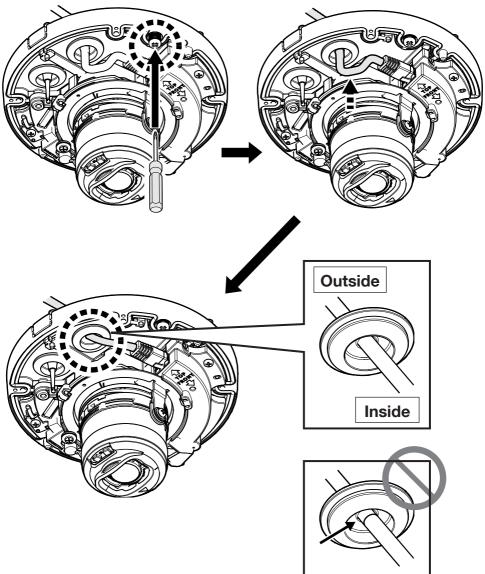




\* The following are descriptions of how to install the camera on a ceiling as an example.



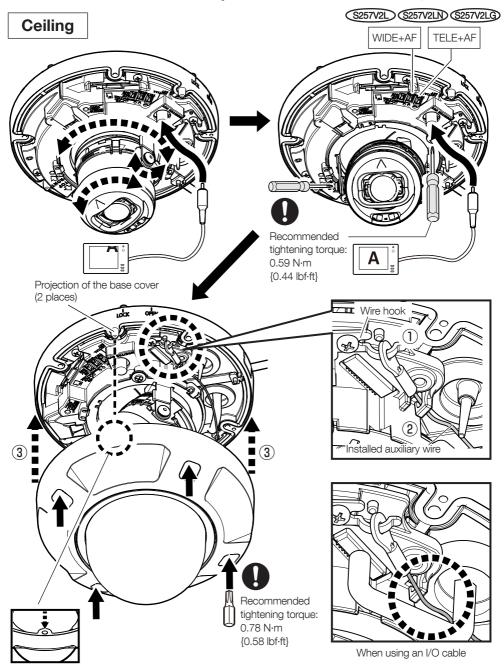


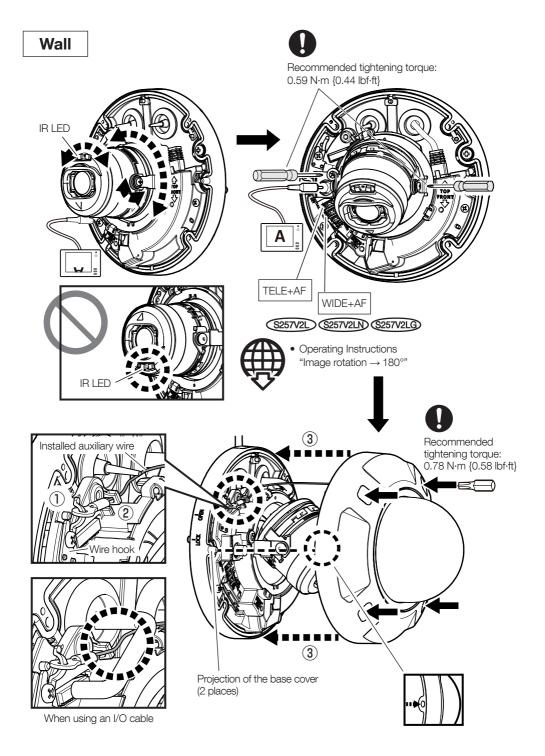




# →Power On (12 V DC/PoE)

If there is a protection film on the lens, remove it.





# Step 7



- Operating Instructions
  "Focus adjustment"
  - Technical information website "IP Setting Software" <Control No.: C0123>

or

"i-PRO Configuration Tool (iCT)" <Control No.: C0133>

"Extra optical zoom" <Control No.: C0124>

"Camera images that appear to overlap" <Control No.: C0128>