

## WJ-NX400K, WJ-NX400K/G, WJ-NX400KPJ, WJ-NX400K/GJ New functions and revisions (Software V5.30)

The recorder will be able to provide the following new functions by updating the software.  
It also contains the latest information related to the Operating Instructions.

Details on the new functions and revisions			Reference pages
<b>Addition of description</b> <b>Troubleshooting</b>			Page 218
Symptom	Cause/solution	Reference	
Front LCD display disappears for a few seconds.	<ul style="list-style-type: none"> <li>● Due to the process of refreshing the LCD display, the characters on the LCD may disappear for a few seconds once a day.</li> </ul>	—	

## WJ-NX400K, WJ-NX400K/G, WJ-NX400KPJ, WJ-NX400K/GJ New functions and revisions (Software V5.20)

The recorder will be able to provide the following new functions by updating the software.

It also contains the latest information related to the Operating Instructions.

Details on the new functions and revisions	Reference pages
<b>Addition of description</b> <b>Restrictions when using this product</b> <b>When registering the network camera of WV-X86530, WV-X86531</b> • The restrictions on the multi-sensor camera side are the same as the WV-S8544.	Page 6
<b>Addition of description</b> <b>Restrictions when using this product</b> <b>When registering the Network Camera New S Series</b> • The new S series cameras refer to the following part numbers [as of June 2023]. WV-S1136, WV-S1536L*, WV-S1536LN, <u>WV-S1536LT</u> , WV-S2136*, WV-S2136L, WV-S2236L, WV-S2536L*, WV-S2536LN, <u>WV-S2536LT</u> , WV-S2536LTN, WV-S61300, WV-S61301, WV-S61302, <u>WV-S65300</u> , <u>WV-S65301</u> , <u>WV-S65302</u> , WV-S65340 * Excluding U.S.A.	Page 1 of PGQQ1327NA
<b>Addition of description</b> <b>Restrictions when using this product</b> <b>When registering a network camera of WV-S8543 series, WV-S8544 series, WV-S8563 series, WV-S8564 series, WV-S8573 series, WV-S8574 series, , <u>WV-S85402</u>, <u>WV-S85702</u>, <u>WV-U85402</u></b> • If you use the camera in Quad mode, Panorama mode or <u>Dual mode</u> , select blank for the part number option (☞page 25). For details on how to change the imaging mode, refer to the camera's instruction manual. If the camera's image capture mode is Quad mode, Panorama mode or <u>Dual mode</u> , the settings on the Camera Settings tab (☞page 25) and the camera operations (☞page 137) will not work properly.	Page 3 of this leaflet
<b>Addition of description</b> <b>Restrictions when using this product</b> <b>When registering a network camera of WV-S15500 series, WV-S22500 series, WV-S25500 series, <u>WV-S61501</u>, <u>WV-S65501</u></b>	Page 4 of this leaflet

## WJ-NX400K, WJ-NX400K/G, WJ-NX400K/GJ New functions and revisions (Software V5.10)

The recorder will be able to provide the following new functions by updating the software.  
It also contains the latest information related to the Operating Instructions.

Details on the new functions and revisions	Reference pages
<p><b>Addition of description</b>  <b>Restrictions when using this product</b>  <b>When registering the new U series of network cameras</b></p> <ul style="list-style-type: none"> <li>· If the recording frame rate is set to 60 ips/50 ips, the frame rate of the multi-screen display will drop to 10 ips/8.3 ips.</li> <li>· If the recording frame rate is set to 60 ips/50 ips, SD backup cannot be used.</li> <li>· The new U series cameras refer to the following part numbers [as of June 2022].  WV-U61300, WV-U61301, WV-U65300, WV-U65301, WV-U65302</li> </ul>	<p>Page 6</p>
<p><b>Addition of description</b>  <b>Restrictions when using this product</b>  <b>When registering the Network Camera New S Series</b></p> <ul style="list-style-type: none"> <li>· The new S series cameras refer to the following part numbers [as of June 2022].  WV-S1136, WV-S1536L*, WV-S1536LN, WV-S2136*, WV-S2136L, WV-S2236L,  WV-S2536L*, WV-S2536LN, <u>WV-S61301, WV-S61302, WV-S65340</u></li> </ul> <p>* Excluding U.S.A.</p>	<p>Page 1 of PGQQ1327NA</p>

## WJ-NX400K, WJ-NX400K/G, WJ-NX400K/GJ New functions and revisions (Software V5.00)

The recorder will be able to provide the following new functions by updating the software.  
It also contains the latest information related to the Operating Instructions.

Details on the new functions and revisions	Reference pages
<p><b>Company name change (Installation Guide, Important Information and Operating Instructions have been revised)</b> The logo on the front cover and the company name on the back cover have been changed.</p>	Front cover, back cover
<p><b>Change of terminology (modified in the main body of the Operating Instructions)</b> Panasonic alarm protocol has changed to TCP alarm notification.</p>	All pages
<p><b>Delete the description</b> <b>Delete the description of FTP from the Operating Instructions and Important Information.</b></p>	Operating Instructions Page 44, 53, 54, 69, 87, 98, 158, 221, 222  Important Information Page 10, 28
<p><b>Addition of description</b> <b>Restrictions when using this product</b> <b>When displaying live images from the camera</b></p> <ul style="list-style-type: none"> <li>• After settings are changed, it may take up to 10 seconds for the camera's live image to be displayed.</li> </ul>	Page 5
<p><b>Addition of description</b> <b>Restrictions when using this product</b> <b>When registering a network camera of WV-S8543 series, WV-S8544 series, WV-S8563 series, WV-S8564 series, WV-S8573 series, WV-S8574 series</b></p> <ul style="list-style-type: none"> <li>• Adjust the following setting values for each camera number of the same camera. <ul style="list-style-type: none"> <li>- Camera authentication method</li> <li>- Compression method, image capture size, frame rate and resolution of camera images</li> <li>- Recording settings (audio compression method)</li> <li>- SD memory backup setting, smart coding (GOP control) setting</li> <li>- Security between this product and the camera (connection method, data encryption setting)</li> </ul> </li> <li>• MJPEG cannot be selected as the image compression method.</li> <li>• SD memory backup is possible only when the image compression method is H.265 (1) and the image capture size is WQHD (2560×1440), FHD (1920×1080), 4M (1440×2560) and 2M (1080×1920).</li> <li>• Automatic IP address assignment is available only for cameras with the option "-1". (☞page 21)</li> <li>• If multiple camera numbers of the same camera are selected and the settings are sent, the settings may not be reflected. If an error occurs, select the camera number where the error occurred and send the settings again. (☞page 25)</li> <li>• You may not be able to set the vertical image capture size depending on the camera settings.</li> <li>• If you use the camera in Quad mode or Panorama mode, select blank for the part number option (☞page 25). For details on how to change the imaging mode, refer to the camera's instruction manual. If the camera's image capture mode is Quad mode or Panorama mode, the settings on the Camera Settings tab (☞page 25) and the camera operations (☞page 137) will not work properly.</li> </ul>	Page 6

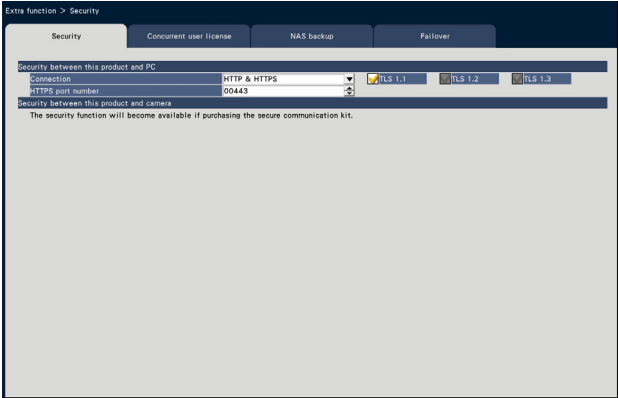
Details on the new functions and revisions		Reference pages								
<b>Addition of description</b> <b>Restrictions when using this product</b> <b>When registering a network camera of WV-S15500 series, WV-S22500 series, WV-S25500 series</b> <ul style="list-style-type: none"> <li>• If the compression method is MJPEG and the resolution is larger than FHD (1920x1080), the upper limit of the frame rate for recording may be 2 ips or less depending on the settings on the camera side.</li> </ul>		Page 6								
<b>Addition of description</b> <b>Restrictions when using this product</b> <b>When registering a network camera of WV-S15600 series, WV-S15700 series, WV-S22600 series, WV-S22700 series, WV-S25600 series, WV-S25700 series</b> <ul style="list-style-type: none"> <li>• When the frame rate for recording is set to 30 ips/25 ips, the frame rate of the monitor display in multi-screen mode will be reduced to 15 ips/12.5 ips.</li> <li>• WV-S15700, WV-S22700 and WV-S25700 can be set to 4KUHD (3840x2160) or 8M (2160x3840) with a compression method of H.265 (smart coding is set to Off) at a resolution of 25 ips or higher: XF, and to H.264 at a resolution of 10 ips or higher: XF and SF. When set to 25 ips or higher resolution: SF, the bit rate exceeds 12 Mbps and SD memory backup will not work. In addition, changing to these settings during SD memory backup will not change the bit rate and thus will not allow proper recording.</li> <li>• If Stream 1 is set to 25 fps or 30 fps on the camera side, the frame rate for Stream 3 and Stream 4 recordings will be up to 15 ips.</li> <li>• If the image capture size of Stream 4 is HD (1280x720), the maximum frame rate of recording will be 15 ips.</li> <li>• If the compression method is MJPEG and the image capture size is larger than FHD (1920x1080), the upper limit of the frame rate for recording may be less than 3 ips, depending on the settings on the camera side.</li> </ul>		Page 6								
<b>Addition of description</b> <b>[Start IP address]</b> <b>Note:</b> <ul style="list-style-type: none"> <li>• If this product does not automatically assign an IP address to the camera, set a fixed IP address to the camera that can communicate with this product.</li> </ul>		Page 13								
<b>Addition of description</b> <b>Set up recording for individual cameras [Advanced recording setup]</b> Addition of image capture size <When the aspect ratio is 16:9> HVGA(640x360) / HD(1280x720) / FHD(1920x1080) / WQHD(2560x1440) / <u>4M(2688x1520) / 5M(3072x1728) / 6M(3328x1872) / 4KUHD(3840x2160)</u>  <When the aspect ratio is 9:16> 0.2M(360x640) / 1M(720x1280) / 2M(1080x1920) / 4M(1440x2560) / <u>4M(1520x2688) / 5M(1728x3072) / 6M(1872x3328) / 8M(2160x3840)</u>		Page 38								
<b>Addition of items to the list of Setting items</b> REC & Event>Recording setup <table border="1"> <thead> <tr> <th>Setting item</th> <th>Available range</th> <th>Default</th> <th>Remarks</th> </tr> </thead> <tbody> <tr> <td>Advanced recording setup</td> <td>When the aspect ratio is 16:9 <u>4M(2688x1520), 6M(3328x1872)</u> added When the aspect ratio is 9:16 <u>4M(1520x2688), 6M(1872x3328)</u> added</td> <td>VGA (640x480)</td> <td>◎</td> </tr> </tbody> </table>		Setting item	Available range	Default	Remarks	Advanced recording setup	When the aspect ratio is 16:9 <u>4M(2688x1520), 6M(3328x1872)</u> added When the aspect ratio is 9:16 <u>4M(1520x2688), 6M(1872x3328)</u> added	VGA (640x480)	◎	Page 82
Setting item	Available range	Default	Remarks							
Advanced recording setup	When the aspect ratio is 16:9 <u>4M(2688x1520), 6M(3328x1872)</u> added When the aspect ratio is 9:16 <u>4M(1520x2688), 6M(1872x3328)</u> added	VGA (640x480)	◎							

Details on the new functions and revisions	Reference pages
<p><b>Changes of description</b>  <b>Footnotes of Error Log</b></p> <p>* HDD skipping is a function that allows recording to continue on the next HDD in the recording order (or unit in RAID5/RAID6 mode) in the event of a write error or other problem with the HDD. Skipping speeds up overwritten recording, thus shortening the date/time range of the recorded image. If there is only one HDD (unit), recording will continue from the beginning of that HDD (unit). In this case, the date/time range of the recorded image will be shortened as well.</p>	Page 97
<p><b>Folder renaming</b>  <b>About captured images</b></p> <p>File format for recorded images: JPEG (DPOF-compatible)  Destination to save: USB medium DCIM\100_IPRO\ P1000001.jpg  P1000002.jpg, ...</p> <p>* The folder will be created from 100_IPRO to 999_IPRO. If the folder already contains the file P1000999.jpg, a folder with a new number will be created.</p>	Page 136

# WJ-NX400K, WJ-NX400K/G, WJ-NX400K/GJ

## New functions and revisions (Software V4.60)

The recorder will be able to provide the following new functions by updating the software.  
It also contains the latest information related to the Operating Instructions.

Details on the new functions and revisions	Reference pages																				
<p><b>Addition of description Restrictions when using this product</b></p> <p><b>When registering network cameras WV-S4156, WV-S4176, WV-S4556L, WV-S4576L</b></p> <ul style="list-style-type: none"> <li>●For WV-S4176 and WV-X4576L, if the recording mode is set to "1-screen PTZ" and the installation position is set to "Wall", the resolution cannot be set to 5M (2560x1920).</li> <li>●For WV-S4176 and WV-X4576L, if the compression method is set to MJPEG and the resolution is set to 9M (2992 x 2992) or 5M (2192 x 2192), depending on the settings of the camera side, the upper limit of the recording frame rate could be 1 or 2 ips.</li> <li>●If the settings of Super dynamic and Wide dynamic range are changed, a temporary camera communication error may cause.</li> <li>●AI privacy guard recording is not supported.</li> </ul>	Page 6																				
<p><b>Screen change Set the extra function [Extra function]</b></p> <p>TLS 1.3 Addition</p> 	Page 77																				
<p><b>Addition of items to the list of Setting items.</b></p> <p>Extra function &gt; Security</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #cccccc;"> <th style="text-align: left;">Setting item</th> <th style="text-align: left;">Available range</th> <th style="text-align: left;">Default</th> <th style="text-align: left;">Remarks</th> </tr> </thead> <tbody> <tr> <td>Security between this product and PC</td> <td>TLS 1.3</td> <td>Check Yes/No</td> <td>Yes, fixed ◎</td> </tr> </tbody> </table>	Setting item	Available range	Default	Remarks	Security between this product and PC	TLS 1.3	Check Yes/No	Yes, fixed ◎	Page 92												
Setting item	Available range	Default	Remarks																		
Security between this product and PC	TLS 1.3	Check Yes/No	Yes, fixed ◎																		
<p><b>Addition of items to the list of Error log.</b></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #cccccc;"> <th style="text-align: left;">Description</th> <th style="text-align: left;">Display of the status display panel</th> <th style="text-align: left;">Error log</th> <th style="text-align: left;">Front LCD Display</th> <th style="text-align: left;">Output from connector</th> </tr> </thead> <tbody> <tr> <td>The trial period for the ext. software of the camera has expired.</td> <td>Ext. S/W expired:Cam.cc</td> <td>Ext. software expired:Cam.cc</td> <td>C A M E R A c c T R I A L E X P I R E D</td> <td>Camera error</td> </tr> <tr> <td>Changed angle of the camera</td> <td>Changed angle:Cam.cc</td> <td>Changed angle:Cam.cc</td> <td>C A M E R A c c A N G L E E R R O R</td> <td>Camera error</td> </tr> <tr> <td>Recover angle of the camera</td> <td>—</td> <td>Recover angle:Cam.cc</td> <td>—</td> <td>—</td> </tr> </tbody> </table>	Description	Display of the status display panel	Error log	Front LCD Display	Output from connector	The trial period for the ext. software of the camera has expired.	Ext. S/W expired:Cam.cc	Ext. software expired:Cam.cc	C A M E R A c c T R I A L E X P I R E D	Camera error	Changed angle of the camera	Changed angle:Cam.cc	Changed angle:Cam.cc	C A M E R A c c A N G L E E R R O R	Camera error	Recover angle of the camera	—	Recover angle:Cam.cc	—	—	Page 97
Description	Display of the status display panel	Error log	Front LCD Display	Output from connector																	
The trial period for the ext. software of the camera has expired.	Ext. S/W expired:Cam.cc	Ext. software expired:Cam.cc	C A M E R A c c T R I A L E X P I R E D	Camera error																	
Changed angle of the camera	Changed angle:Cam.cc	Changed angle:Cam.cc	C A M E R A c c A N G L E E R R O R	Camera error																	
Recover angle of the camera	—	Recover angle:Cam.cc	—	—																	

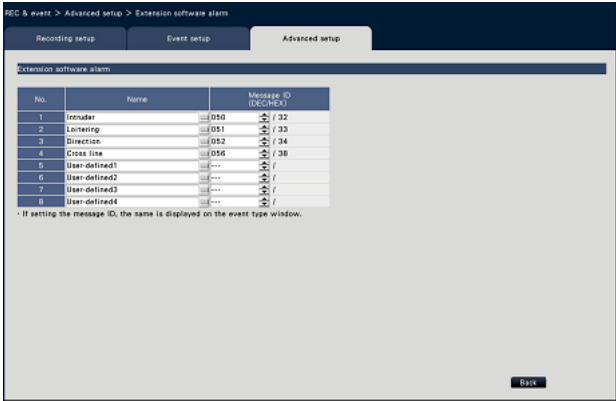
Details on the new functions and revisions		Reference pages
<b>Email notification Addition of description</b>		Page 197
<b>Indication</b>	<b>Description</b>	
Status	Changed angle:CAM xxx CHANGED FROM INSTALLATION ANGLE Recover angle:CAM xxx RECOVERED TO INSTALLATION ANGLE The trial period for the ext. software has expired: CAM xxx EXTENSION SOFTWARE TRIAL PERIOD EXPIRED	



# WJ-NX400K, WJ-NX400K/G, WJ-NX400K/GJ

## New functions and revisions (Software V4.50)

The recorder will be able to provide the following new functions by updating the software.  
It also contains the latest information related to the Operating Instructions.

Details on the new functions and revisions	Reference pages
<b>Addition of description</b> <b>Restrictions when using this product</b> <b>When using AI privacy guard recording</b> <ul style="list-style-type: none"> <li>Depending on the camera, the upper limit of the frame rate differs when AI privacy guard is set. For details, please refer to the operating instructions of the camera.</li> </ul>	Page 12 of PGQQ1327NA
<b>Changes of description</b> <b>Restrictions when using this product</b> <b>When registering the network camera U series</b> <ul style="list-style-type: none"> <li>Cameras without "A" in the part number do not support H.264 function. Do not set H.264 as the compression method.</li> <li>Cameras without "A" in the part number do not support the security extension function. Do not set the connection method to HTTPS as the security settings between the recorder and the camera.</li> <li>U series cameras refer to the following product numbers [as of August 2021].            WV-U1130, WV-U1132, WV-U1142, WV-U1532L, WV-U1542L, WV-U2130L, WV-U2132L, WV-U2140L, WV-U2142L, WV-U2530L, WV-U2532L, WV-U2540L, WV-U2542L,  <u>WV-U1130A, WV-U1132A, WV-U1142A, WV-U1532LA, WV-U1542LA,</u>  <u>WV-U2130LA, WV-U2132LA, WV-U2140LA, WV-U2142LA, WV-U2530LA,</u>  <u>WV-U2532LA, WV-U2540LA, WV-U2542LA</u> </li> </ul>	Page 3 and 18 of PGQQ1327NA
<b>Description addition change Language tab</b> <b>[Language]</b> 日本語/ English/ Français/ Español/ Deutsch/ Italiano/ Русский/ Português/ ไทย/ 簡体中文/ 繁體中文 Default: English	Page 11
<b>Changes to the screen [Extension software alarm]</b> Addition of setting change items (1~4)	Page 14 of PGQQ1327NA
	
<b>Changes of description</b> <b>[Message ID]</b> Select alarm message ID to be received as extension software alarms <u>1</u> to 8 in decimal number (000 to 255). <b>Note:</b> <ul style="list-style-type: none"> <li>50, 51, 52, and 56 cannot be set.</li> </ul>	

Details on the new functions and revisions				Reference pages
<b>List of setting items Changes of description</b> Date/Language > Language				Page 78
Setting item	Available range	Default	Remarks	
Language	日本語/ English/ Français/ Español/ Deutsch/ Italiano/ Русский/ Português/ ไทย/ 简体中文/繁體中文 (Web browser: Japanese/ English/ Français/ Español/ Deutsch/ Italiano/ Russian/ Português/ Thai/ <u>Simplified Chinese</u> , <u>Traditional Chinese</u> )	English (Web browser: English)	◎	
<b>List of setting items Changes of description</b> REC & event > Advanced setup				Page 16 of PGQQ1327NA
Setting item	Available range	Default	Remarks	
Extension software alarm	Message ID	000 to 255,---	No.1 : 50, No.2 : 51, No.3 : 52, No.4 : 56, No.5-8 : ---	◎
<b>Changes of description Uninstall the viewer software</b> <b>Step 2</b> Select "WebVideo ActiveX NX 7" (the program to be deleted) from the presently installed programs, and then right-click on it.				Page 189
<b>Changes of description How to use the viewer software</b> Select "NX_Viewer" from the start menu ("All programs" – "Panasonic" – "Network Disk Recorder" – "NX_Viewer") or double-click the NX_Viewer icon on the desktop.				Page 190
<b>Changes of description Troubleshooting</b>				Page 219
Symptom	Cause/solution	Reference		
The following message is displayed on the information bar. "This site might require the following ActiveX control: 'wvasetupnx.exe' from 'Panasonic i-PRO Sensing Solutions Co., Ltd'. Click here to install..."	<ul style="list-style-type: none"> <li>Click the information bar and select "Install ActiveX Control...".</li> <li>Click the "Install" button on the displayed "Security Warning" window.</li> </ul>	—		