



DEVICE LICENSE AGREEMENT

BODY-WORN CAMERA BWC4000

OVERVIEW

The BWC4000 Device License is designed to enhance your organization's experience with our digital evidence management and mobile video solutions. i-PRO's device license provides unlimited phone calls and emails to our technical support team, 24 hours a day, 365 days a year. Software patches and updates are also included with this license.

SERVICE BENEFITS

- Unlimited support from our technical support team, 24 hours a day, 365 days a year.
- Access to all software updates released during the term of the agreement.
- Real-time support for your organization to manage your mobile digital video solution.

SERVICE DESCRIPTION

The BWC4000 Device License is a sound investment because it provides software updates and help-desk support for your organization. Your organization's representatives will have direct access to our technical support team for troubleshooting Body Worn Camera hardware and software operational issues. Software fixes and updates will be provided electronically during the term of the license.

In-Warranty hardware repair will be performed via Priority Exchange of a qualified system component or by our National Service Center, as outlined in our Standard Warranty. i-PRO will also pay for shipping to and from the National Service Center. Please refer to the warranty sheet provided with each Body Worn Camera for more detailed information.

Our agreement provides your organization with the fastest issue-resolution time because your users will be working directly with Panasonic experts. This device license is available in terms ranging from 1-5 years, and may be combined with Extended Warranty and Accidental Damage to provide comprehensive support and maintenance for up to five-years. During the term of the license period, i-PRO will provide software updates to your organization. Additional professional services, custom software integration, and training are available for purchase to support your organization.



SKU	DESCRIPTION
IPS-BWC-UDE-OP1/OP1R	i-PRO BWC UDE On-Premise Device License for 1 Year, Includes Device Management, Live Streaming and Redaction. Service Entitlements: BWC Initial Configuration, 24X7 Help Desk, Software Maintenance and Support.
IPS-BWC-UDE-OP3/OP3R	i-PRO BWC UDE On-Premise Device License for 3 Years, Includes Device Management, Live Streaming and Redaction. Service Entitlements: BWC Initial Configuration, 24X7 Help Desk, Software Maintenance and Support.
IPS-BWC-UDE-OP5/OP5	i-PRO BWC UDE On-Premise Device License for 5 Years, Includes Device Management, Live Streaming and Redaction. Service Entitlements: BWC Initial Configuration, 24X7 Help Desk, Software Maintenance and Support.
IPS-BWC-UDE-CL1/CL1R	i-PRO CloUDE Software 1-Year Device License for Single BWC. Includes CloUDE Evidence Management, Redaction, Help Desk Support, and Unlimited CLOUD Storage for Video from Single BWC.
IPS-BWC-UDE-CL3/CL3R	i-PRO CloUDE Software 3-Year Device License for Single BWC. Includes CloUDE Evidence Management, Redaction, Help Desk Support, and Unlimited CLOUD Storage for Video From Single BWC.
IPS-BWC-UDE-CL5/CL5R	i-PRO CloUDE Software 5-Year Device License for single BWC. Includes CloUDE Evidence Management, Redaction, Help Desk Support, and Unlimited CLOUD Storage for Video from Single BWC.

LEARN MORE

[i-PRO.com/us/en/publicsafety](https://i-pro.com/us/en/publicsafety)

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