# Installation Guide

**Included Installation Instructions** 

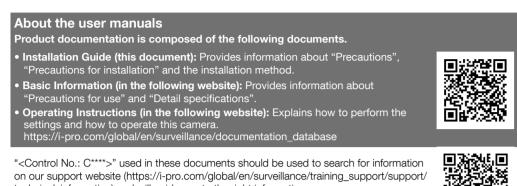
**Network Camera** For professional use only

WV-S2572L Outdoor use Model No. WV-S2552L Outdoor use



XC

d R. B



"<Control No.: C\*\*\*\*>" used in these documents should be used to search for information on our support website (https://i-pro.com/global/en/surveillance/training\_support/support/ technical\_information) and will guide you to the right information.

- Before attempting to connect or operate this product, please read these instructions
- carefully and save this manual for future use.
- SDXC/ SDHC/ SD memory card is described as SD memory card. • The external appearance and other parts shown in this manual may differ from the actual product within the

scope that will not interfere with normal use due to improvement of the product.

### For U.S. and Canada:

i-PRO Americas Inc. https://www.i-pro.com/



For Europe and other countries:

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# \* PGQX 2 4 3 3 YA \* Cs1020-1042 Printed in China

### **Disposal of Old Equipment and Batteries** Only for European Union and countries with recycling systems

- These symbols on the products, packaging, and/or accompanying documents mean that used
- electrical and electronic products and batteries must not be mixed with general household waste.
- For proper treatment, recovery and recycling of old products and used batteries, please take them to applicable collection points in accordance with your national legislation. By disposing of them correctly, you will help to save valuable resources and prevent any potential
- negative effects on human health and the environment. For more information about collection and recycling, please contact your local authority.
- Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.
- Note for the battery symbol (bottom symbol)
- This symbol might be used in combination with a chemical symbol. In this case it complies with the requirement set by the Directive for the chemical involved.

### - For U.S.A.

NOTE: This equipment has been tested and found to FCC CAUTION: Changes or modifications not comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accor-

dance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the

user will be required to correct the interference at his own expense.

For U.S.A.

The model number and serial number of this product may be found on the surface of the unit. You should note the model number and serial number of this unit in the space provided and retain this book as a permanent record of your purchase to aid identification in the event of theft.

Model No. Serial No.

### - For Canada CAN ICES-3(A)/NMB-3(A)

Méthode d'installation	Vis de fixation recom- mandée	La capacité de traction minimale requise
Quand la caméra vidéo est directement installée au plafond ou sur le mur.	M4/ 4 él.	196 N {44 lbf}

expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Supplier's Declaration of conformity

Trade name : i-PRO **FC** Model No. : WV-S2572L, WV-S2552L Responsible Party i-PRO Americas Inc. 8550 Fallbrook Drive, Suite 200 Houston, Texas 77064

Support Contact : 1-800-513-5417

- For U.S.A. and Canada This device complies with part 15 of FCC Rules and Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions I)This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme à la partie 15 des règles de la FCC et aux normes des CNR d'Innovation. Sciences et Développement économique Canada applicables aux appareils radio

exempts de licence L'exploitation est autorisée aux deux conditions sui

vantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'appareil doit accepter tout brouillage subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

### Caution: • The DC power supply connected to the camera must • This product is not suitable for use in locations where

- be in the same building. The network camera is only intended for a connection
- to an ethernet or PoE network without routing to the outside plant.
- This product has no power switch. Be sure to install disconnect devices such as a circuit breaker to shut down the main power of power supplying equipment to this product.
- Only connect 12 V DC Class 2 power supply (UL 1310/CSA 223) or limited power source (IEC/EN/UL/ CSA 60950-1 or IEC/EN/UL/CSA 62368-1 Annex Q).
- Before attempting to connect or operate this product, please read these instructions carefully.

# Precautions

### Do not insert any foreign objects.

Fire or electrical shock may be caused if water or any foreign objects, such as metal objects, enter inside the unit. Turn the power off immediately and contact qualified service personnel for service.

### Do not use this product in an inflammable atmosphere

Failure to observe this may cause an explosion resulting in injury.

### Avoid installing this product in the locations where salt damage occurs or corrosive gas is produced. Otherwise, the mounting portions will deteriorate and injury or accidents due to a fall of the product may occur.

Do not strike or give a strong shock to this product. Failure to observe this may cause injury or fire

# ■ Keep SD memory cards away from infants and children.

Otherwise, they may swallow the cards by mistake.

### In this case, consult a doctor immediately.

Do not hang down from this product or use this product as a pedestal. Failure to observe this may cause injury or accidents.

# Do not damage the power cable.

Do not damage, fabricate, twist, stretch, bundle, or forcibly bend the power cable. Do not place heavy objects on it, and keep it away from heat sources.

Use of a damaged power cable may cause electric shock, short circuit, or fire. Consult the dealer for repair.

### Do not install this product on a place that is greatly influenced by wind.

Installation on a place where the wind speed is 60 m/s {approx. 134 mph} or more may cause a fall of the product resulting in injury or accidents.

### Do not sprinkle more water, exceeding the performance limit of waterproof with a high pressure cleaning machine, etc.

- Fire or electrical shock may be caused by immersion.
- Do not attempt to disassemble or modify this product.
- Failure to observe this may cause fire or electric shock. Consult the dealer for the repair or inspections. ■ Do not install or clean the camera, or touch this product, the power cable or the connected cables
- during thunder storms.
- Failure to observe this may cause electric shock.

Refer installation work to the dealer. Installation work requires technique and experience. Failure to observe this may cause fire, electric shock, injury, or damage to the product. Be sure to consult the dealer.

### Stop the operation immediately when something is wrong with this product

When smoke goes up from the product, the smell of smoke comes from the product, or the exterior of the product has deteriorated, continued use will cause a fire or fall of the product resulting in injury, or damage to the product. In this case, turn the power off immediately and contact qualified service personnel for service.

Select an installation area that can support the total weight. Selecting an inappropriate installation surface may cause this product to fall down or topple over, resulting in injury or accidents. Installation work shall be started after sufficient reinforcement.

## Periodic inspections shall be conducted.

Rust on the metal parts or screws may cause a fall of the product resulting in injury or accidents.

Consult the dealer for the inspections.

### The exclusively designed mount bracket shall be used.

Failure to observe this may cause a drop resulting in injury or accidents.

### Use the exclusively designed mount bracket for installation ■ The screws and bolts must be tightened to the specified torque.

Failure to observe this may cause a drop resulting in injury or accidents.

Turn the power off when do wiring of this product.

Failure to observe this may cause electric shock. In addition, short circuit or wrong wiring may cause fire Install this product in a location high enough to avoid people and objects from bumping the product. Failure to observe this may cause injury.

# Do not install this product in locations subject to vibration.

Loosening of mounting screws or bolts may cause a fall of the product resulting in injury or accidents. Correctly perform all wiring.

### Short circuits in the wiring or incorrect wiring may cause fire or electrical shock.

■ Install the product securely on a wall or a ceiling in accordance with the installation instructions. Failure to observe this may cause injury or accidents

Do not rub the edges of metal parts with your hand.

### Failure to observe this may cause injury.

■ Do not touch the metal part of the bottom side of the product.

### The metal part of the bottom side may become hot while the product is in use. Direct skin contact with high-

temperature parts of the product may cause burns Turn the power off when cleaning this product.

Failure to observe this may cause injury.

- children are likely to be present. Do not install this product in locations where ordinary
- persons can easily reach. • This product is a professional equipment.
- For information about screws and other parts required for installation, refer to the corresponding section of this document.

Direct current symbol ----

Notice:

### About notations

The following notations are used when describing the functions limited for specified models. The functions without the notations are supported by all models

**\$2572)** The functions with this notation are available when using the model WV-S2572L (4K model).

\$2552 The functions with this notation are available when using the model WV-S2552L (5-megapixel model).

### Open Source Software

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• Customers can duplicate, distribute and modify the source code of the software under license of GPL and/or LGPL. • For details concerning licensing and source code of open source software, click "Click here for OSS information"

on "Support" page of the setup menu of this product and read the displayed content.

· Please note that we shall not respond to any inquiries regarding the contents of the source code.

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### Precautions for installation

### i-PRO Co., Ltd. assumes no responsibility for injuries or property damage resulting from failures arising out of improper installation or operation inconsistent with this documentation.

In order to prevent injury, the product must be securely mounted to a ceiling or wall according to Installation Guide

### Installation area for this product

Select an appropriate place for the installation area (such as a strong wall or ceiling) in your particular environment. • Make sure that the installation area is strong enough to hold this product, such as a concrete ceiling.

• Install the camera in the foundation area of the architecture or where sufficient strength is assured. Do not mount the product on a plaster board or a wooden section because they are too weak. If the product is

unavoidably mounted on such a section, the section shall be sufficiently reinforced.

### Install the product in areas that do not receive direct sunlight.

When the product is installed outside in areas that receive direct sunlight, such as on external walls, use the optional "WV-QSR500-W: Sun Shade".

### Do not place this product in the following places

Locations where a chemical agent is used such as a swimming pool

• Locations subject to moisture or oil smoke such as a kitchen

. Locations that have a specific environment that is subject to an inflammable atmosphere or solvents Locations where a radiation, an X-ray, a strong radio wave or a strong magnetic field is generated

. Locations near coasts directly subjected to sea breezes, or locations subject to corrosive gases such as from hot

springs, volcanic regions, etc.

• Locations where the temperature is not within the specified range

. Locations subject to vibrations, such as on vehicles, marine vessels, or above product lines (This product is not designed for on-vehicle use.)

• Locations subject to condensation as the result of severe changes in temperature

Locations near rubber products (packing, rubber feet, etc.)

### Screw tightening

Do not use an impact driver. Use of an impact driver may damage the screws or cause tightening excessively. Heater unit

This product is equipped with an internal heater unit for use in cold climates. The heater unit turns on automatically when the temperature inside the product drops below around 0°C {32 °F}. When this product is installed and operated in low temperatures below -20 °C (-4 °F), it may require time to start up since the camera will wait to be warmed up internally by the internal heater right after the power is turned on. Also, the camera may not function properly, if it is installed and operated in an environment where the temperature is below -25 °C (-13 °F). In such a case, wait approximately 2 hours or more until the camera is warmed up. Then, turn on the power again As the camera warms up, snow or frost accumulated on the dome cover will melt. However, it may not be defrosted from the cover depending on the ambient temperature or weather condition.

### About reflection of light from outside or IR light

A ghost may appear on the screen depending on the incident angle of external light. In the case of using the IR light, installation of a camera near a wall may cause reflection of infrared rays resulting in a part of the screen or the entire screen turning whitish.

• Refer to our support website <Control No.: C0109> for image examples and measures to take.

### Take notice of humidity

Install this product when the humidity is low. If installation is performed when it is raining or in very humid conditions, the inside may be affected by humidity, causing mist-over inside the dome cover.

# Protection from lightning

When cables are used outdoors, there is a chance that they may be affected by lightning. In such a case, install a lightning arrestor close to the camera, and make the length of the network cable between the camera and lightning arrestor as short as possible to prevent the camera from being affected by lightning.

### When noise disturbance may happen

Noise may appear in video or audio near a strong electric field from a TV or radio antenna, motors and transformers, or a strong electric field/magnetic field from a power line (lamp line) of AC100 V or more. Conduct the power distribution work to keep 1 m {3.28 feet} away from them or conduct the electric conduit work using metal pipes. (Be sure to make ground connection of the metal pipes.)

Make sure to remove this product if it will no longer be used.

### This product has no power switch.

When turning off the power, disconnect the power supply from the 12 V DC power supply or the PoE device. About the battery

A battery is installed inside the camera. Do not leave the battery exposed in environments of excessive heat as a result of sunlight or fire.

Equipment classification and power source indication label

Refer to the indication label on the bottom side of this unit for the equipment classification, power source, and other

### Troubleshooting

information.

the trouble.

Before requesting service, refer to "Troubleshooting" of Basic Information and Operating Instructions. Then, confirm

Power source *1:	DC 12 V	
	PoE (IEEE802.3af compliant)	
Power consumption *1:	DC 12 V: 980 mA/Approx. 11.8 W PoE DC 48 V: 260 mA/Approx. 12.5 W (Class 0 device)	
Operating environment		
Ambient operating temperature:		
	(Power On range: -30 °C to +60 °C {-22 °F to +140 °F})	
Ambient operating humidity:	10 % to 100 % (no condensation)	
Storage environment		
Storage temperature:		
Storage humidity:		
Monitor output	VBS: 1.0 V [p-p]/75 $\Omega$ , composite, ø3.5 mm mini jack	
(for adjustment):	An NTSC or PAL signal can be outputted from camera	
	(either press the INITIAL SET switch quickly (within 1 second) or use software to select NTSC or PAL signal).	
EXT I/O terminals:	ALARM IN1	
	(Alarm input 1/ Black & white input/ Auto time adjustment input) (x1)	
	ALARM IN2 (Alarm input 2/ ALARM OUT) (x1)	
	ALARM IN3 (Alarm input 3/ AUX OUT) (x1)	
Audio input:	ø3.5 mm stereo mini jack	
For microphone input:		
	(Sensitivity of microphone: -48 dB±3 dB (0 dB=1 V/Pa, 1 kHz))	
	Input impedance: Approx. 2 k $\Omega$ (unbalanced)	
For line interit	Supply voltage: $2.5 V \pm 0.5 V$	
•	Input level: Approx. –10 dBV	
Audio output *3:	$\sigma$ 3.5 mm stereo mini jack (Audio output is monaural.) Output impedance: Approx. 600 Ω (unbalanced)	
	Output Impedance: Approx. 600 s2 (unbalanced) Output level: -20 dBV	
Waterproof *4:	IP66 (IEC 60529), Type 4X (UL50E)	
	NEMA 4X compliant	
Shock resistance:	50 J (IEC 60068-2-75 compliant), IK10 (IEC 62262)	
Wind resistance:	Up to 40 m/s {approx. 89 mph}	
Dimensions:	When using base bracket:	
	ø164 mm × 139 mm (H) {ø6-15/32 inches × 5-15/32 inches (H)}	
	Dome radius 42 mm {1-21/32 inches}	
	When using attachment plate only:	
	ø154 mm × 103 mm (H) {ø6-1/16 inches × 4-1/16 inches (H)}	
	Dome radius 42 mm {1-21/32 inches}	
Mass:	When using base bracket:Approx. 1.6 kg {3.53 lbs}When using attachment plate only:Approx. 1.2 kg {2.65 lbs}	
Finish:	Main body: Aluminum die cast, i-PRO white	
	Outer fixing screws: Stainless steel (Corrosion-resistant treatment)	
	Dome cover: Polycarbonate resin, Clear	
Others:	Tamper-resistant enclosure*5	

\*1 Refer to our support website <Control No.: C0106> for further information about Power source and Power consumption information

\*2 When using with the IR LED light constantly lit, the upper limit of the operating temperature range is +50 °C

\*3 (\$2572) This camera is not equipped with the function to change the audio output to the monitor output. S2552 The audio output can be switched to the monitor output. Refer to the "Operating Instructions" on our support website for descriptions of how to switch the output.

\*4 Only when installation work is properly performed according to the Installation Guide and appropriate waterproof treatment is performed.

\*5 Component that has a structure on which the screws that are accessible after installation cannot be screwed or unscrewed using an ordinary screwdriver.

# Optional accessories<sup>\*1</sup>

Dome cover (Smoke type): Dome cover (Smoke type with ClearSight	WV-CW7S coating): WV-CW7SN	Ceiling mount bracket: Sun shade (i-PRO white):	WV-Q105A*2 WV-QSR500-W
Dome cover (Clear type with ClearSight c	oating): WV-CW7CN		
<i-pro brackets*3="" white=""></i-pro>			
Ceiling mount bracket:	WV-QEM500-W	Mount bracket:	WV-QSR501-W
Ceiling mount bracket:	WV-QCL501-W	Pole mount bracket:	WV-QPL500-W
Wall mount bracket:	WV-QWL501-W	Corner mount bracket:	WV-QCN500-W
Attachment nine bracket		Wall mount bracket:	100-100

ttachment pipe bracket: WV-QAI500-W Wall mount bracket: VVV-QVVL500-VV \*1 Refer to our support website <Control No.: C0501> for other optional accessories that can be installed.

\*2 This product can only be installed indoors when WV-Q105A is used to install it on the ceiling.

\*3 Refer to our support website <Control No.: C0112> for further information about combinations of each bracket.

Standard accessories	
Installation Guide (this document) 1 pc. IMPORTANT SAFETY INSTRUCTIONS	Code label*1 1 pc.
*1 This label may be required for petwork menagement	Lice equition not to lose this lobel

1 This label may be required for network management. Use caution not to lose this label.

### The following parts are used during installation procedures.

Base bracket 1 pc.	Template A (for the attachment plate)1 sheet
Attachment plate 1 pc.	Template B (for the base bracket)1 sheet
Fixing screw for attachment plate	Waterproof tape1 pc.
(M4 × 8 mm {5/16 inches})	4P alarm cable1 pc.
(of them, 1 for spare)	2P power cable1 pc.
RJ45 waterproof connector cover	MONITOR OUT conversion plug
RJ45 waterproof connector cap1 pc.	
Bit (Hex wrench, screw	

size 6.35 mm {1/4 inches} T20). . 1 pc.

### Other items that are needed (not included)

Fixing screw

Installation method	Recommended screw <sup>*1</sup>	Minimum pull-out strength <sup>*2</sup>
Junction box : Mount the camera on the two-gang junction box using the attachment plate		
Directly mount : Directly mount the camera onto the ceiling or wall using the attachment plate	M4/ 4 pcs.	196 N {44 lbf}
Base bracket : Mount the camera onto the ceiling or wall using the base bracket		
Mount the camera using the exclusively designed mount bracket.	Refer to the operating instructions of each bracket.	

\*1 Select screws according to the material of the location that the camera will be mounted to. In this case, wood screws and nails should not be used. \*2 For information about the minimum pull-out strength, refer to our support website <Control No.: C0120>.

• RJ45plug, Ethernet cable (category 5e or better, straight, all 4 pairs (8 pins))

• As necessary, audio input cable, audio output cable, alarm I/O cables, power supply cable

Tools

