



DEVICE LICENSE AGREEMENT

BODY-WORN CAMERA BWC4000

OVERVIEW

The BWC4000 system is carefully engineered to work seamlessly with advanced digital evidence management systems (DEMS) like i-PRO's server-based Unified Digital Evidence (UDE) or cloud-hosted CloUDE, a SaaS solution powered by Genetec Clearance. An active Device License is required for each BWC4000 system connecting to one of these DEMS platforms. Work with your i-PRO team to plan for renewal prior to license expiration and take advantage of options to make multiple licenses coterminous.

In addition to integration with the DEMS, i-PRO's device licensing program entitles the subscriber to unlimited phone or email access to a dedicated, multi-tiered technical support team, 24 hours a day, 365 days a year. Licensed systems are eligible for all official software and firmware releases, patches, or updates, during the term of the license. Interim releases may be provided for special circumstances in advance of their general release.

SERVICE BENEFITS

- Unlimited phone or email access to the i-PRO Public Safety technical support team, 24 hours a day, 365 days a year.
- Access to all software and firmware updates released during the term of the agreement.
- Real-time support for your organization to manage your mobile digital video evidence solution.

SERVICE DESCRIPTION

The required BWC4000 Device License provides access to software and firmware releases, patches, and updates during the term of the license. Your organization will also have direct phone and email access to our technical support team for troubleshooting BWC4000 hardware and software operational issues. Software fixes and updates will be provided electronically during the term of the license.

The Device License agreement provides your organization with the fastest issue-resolution time as your users will be working directly with i-PRO experts.

i-PRO Device Licenses are available in terms ranging from 1-5 years, and may be combined with Extended Warranty and Accidental Damage to provide comprehensive support and maintenance for up to five-years. Details of Warranty coverage and terms are provided separately on the warranty sheet provided with each BWC4000 system.

During the term of the license period, subscribers may require on-site implementation services, consultation, custom software integration (with CAD systems, as an example) or advanced training. These professional services are available for purchase to support your organization.



SKU	DESCRIPTION
IPS-BWC-UDE-OP1/OP1R	i-PRO BWC UDE On-Premise Device License for 1 Year, Includes Device Management, Live Streaming and Redaction. Service Entitlements: BWC Initial Configuration, 24X7 Help Desk, Software Maintenance and Support.
IPS-BWC-UDE-OP3/OP3R	i-PRO BWC UDE On-Premise Device License for 3 Years, Includes Device Management, Live Streaming and Redaction. Service Entitlements: BWC Initial Configuration, 24X7 Help Desk, Software Maintenance and Support.
IPS-BWC-UDE-CL1/CL1R	i-PRO CloUDE Software 1-Year Device License for Single BWC. Includes CloUDE Evidence Management, Redaction, Help Desk Support, and Unlimited CLOUD Storage for Video from Single BWC.
IPS-BWC-UDE-CL3/CL3R	i-PRO CloUDE Software 3-Year Device License for Single BWC. Includes CloUDE Evidence Management, Redaction, Help Desk Support, and Unlimited CLOUD Storage for Video from Single BWC.
IPS-BWC-UDE-CL5/CL5R	i-PRO CloUDE Software 5-Year Device License for single BWC. Includes CloUDE Evidence Management, Redaction, Help Desk Support, and Unlimited CLOUD Storage for Video from Single BWC.

LEARN MORE

[i-PRO.com/us/en/publicsafety](https://i-pro.com/us/en/publicsafety)

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