

PRODUCT WARRANTY OVERVIEW

BWC4000

BODY-WORN CAMERA

OVERVIEW

In the event that an i-PRO Americas Inc product has a defect in material or workmanship, i-PRO will exchange or repair the non-functioning unit with a new or functioning refurbished product, free of charge, provided the failure occurs within the standard or extended warranty period (determined from the original date of purchase on an invoice or purchase receipt) If no proof-of-purchase is available, the date of manufacture will be determined from the model and serial number of the unit).



The following BWC products are sold with a 3-year warranty*:

WV-BWC4000	Body-Worn Camera Main Controller Unit ¹
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¹Body-worn camera main controller unit is the only component eligible for three year warranty. Other items are considered an accessory. BWC4000 Body-worn camera is sold with a 1-year warranty on the battery.

i-PRO BWC4000 BASE WARRANTY

SKU	DESCRIPTION	NO. OF YEARS
WV-BWC4000	Body-Worn Camera Main Controller Unit (Excluding Battery ²)	3 Years
WV-BWC40B1	BWC4000 Battery (Purchased Separately or Included with BWC4000 Purchase)	1 Year
WV-BWC40D8	BWC4000 8-Bay Dock	1 Year
WV-BWC40D1x	BWC4000 Single Dock / Charger	1 Year
WV-BWC40C8	BWC4000 8-Bay Charger	1 Year
WV-BWC40C1x	BWC4000 Single Charger	1 Year

² Body-worn camera main controller unit is the only component eligible for three year warranty. Battery is considered an accessory. Please refer to the operating manual for your warranty coverage period and all terms and conditions.

i-PRO BWC4000 EXTENDED WARRANTY

SKU	DESCRIPTION	NO. OF YEARS
IPS-BWC4-WTY1/1YA	i-PRO BWC4000 Camera 1-Year Extended Warranty And Accidental Damage Coverage With Advanced Replacement For Camera Body Only	1 Year
IPS-BWC4-WTY3/3YA	i-PRO BWC4000 Camera 3-Year Extended Warranty And Accidental Damage Coverage With Advanced Replacement For Camera Body Only	3 Years
IPS-BWC4-WTY4/4YA	i-PRO BWC4000 Camera 4-Year Extended Warranty And Accidental Damage Coverage With Advanced Replacement For Camera Body Only	4 Years
IPS-BWC4-WTY5/5YA	i-PRO BWC4000 Camera 5-Year Extended Warranty And Accidental Damage Coverage With Advanced Replacement For Camera Body Only	5 Years

i-PRO BWC4000 SUBSCRIPTION

SKU	DESCRIPTION	NO. OF YEARS
IPS-BWC4-SUB-HW-3Y	i-PRO BWC4000 Camera And Battery With Initial Configuration, 3-Year Accidental Damage Coverage For Single BWC4000 With Advanced Replacement For Camera Body Only. Requires 3-Year CloUDE Software Subscription	3 Years
IPS-BWC4-SUB-HW-5Y	i-PRO BWC4000 Camera And Battery With Initial Configuration, 5-Year Accidental Damage Coverage For Single BWC4000 With Advanced Replacement For Camera Body Only. Requires 5-Year CloUDE Software Subscription	5 Years

i-PRO Accidental Damage Warranty

Any body-worn camera unit for which the i-PRO "Accidental Damage" warranty has been purchased will receive additional coverage for any failure that occurs due to accidental damage.

All other terms and conditions of the standard warranty apply and this additional coverage will exist for the duration of the standard warranty period of the unit. If an extended Accidental Damage warranty program is purchased, coverage is applied to the end of the last year of existing coverage purchased.

This warranty does not cover failures or defects that are caused by fire, intentional acts, loss, theft, improper maintenance, modification or service by anyone other than the i-PRO National Service Center or an i-PRO Authorized Service Provider, or damage that is attributable to acts of God. Cosmetic damage that does not affect functionality is not covered.

Cosmetic damage on products with hardware failures will be repaired or replaced in accordance with the warranty terms. This warranty is extended solely to the original purchaser on the unit serial number for which it was purchased. Complete unit replacement fulfills the full obligation and is at the discretion of i-PRO and is limited to once during the coverage term.

LEARN MORE

i-pro.com/us/en/publicsafety/products/body-worn-cameras

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