

PRODUCT WARRANTY OVERVIEW

ICV4000 AND COMPONENTS

OVERVIEW

In the event that an i-PRO Americas Inc. ("i-PRO") product has a defect in material or workmanship, i-PRO will exchange or repair the non- functioning unit with a new or functioning refurbished product, free of charge, provided the failure occurs within the standard or extended warranty period (determined from the original date of purchase with an invoice or purchase receipt). If no proof-of-purchase is available, the date of manufacture will be determined from the model and serial number of the unit.



i-PRO ICV4000 BASE WARRANTY

SKU	DESCRIPTION	NO. OF YEARS
WJ-VPU4000	VPU4000 Recording Unit	3 Years
IPS-ICV4-ACC	Accessory/Cable Kit	1 Year
IPS-ICV4-256SSD	256GB SSD with 256 AES Encryption	3 Years
IPS-ICV4-512SSD	512GB SSD with 256 AES Encryption	3 Years
IPS-ICV4-ANT-BL	Antenna Shark Fin 6-in-1, Bolt-On, Black	1 Year
IPS-ICV4-ANT-WH	Antenna Shark Fin 6-in-1, Bolt-On, White	1 Year
WV-VC35	Front Compact Wide-Angle Camera	3 Years
WV-VCF41P	Front Compact Panoramic Wide Angle 150 Degree 4K Sensor Camera	3 Years
WV-VC31	Back Seat Camera with Infrared	3 Years
WV-VC32	Side/Rear Camera	3 Years
WV-VC30	Front Compact Wide-Angle Camera	1 Years
ARB-M90	Wireless Mic Transmitter/Receiver/Desktop Charger Kit 900MHz	1 Year
ARB-M24	Wireless Mic Transmitter/Receiver/Desktop Charger Kit 2.4GHz	1 Year

i-PRO ICV4000 EXTENDED WARRANTY

SKU	DESCRIPTION	NO. OF YEARS
IPS-ICV4-WTY-1Y	i-PRO ICV4000 1-Year accidental damage coverage with advanced replacement for up to 3 rear/side cameras per vehicle (terms and conditions apply)	Year 1
IPS-ICV4-WTY-3Y	i-PRO ICV4000 3-Year accidental damage coverage with advanced replacement for single VPU, front camera and backseat camera (terms and conditions apply)	Year 1, 2, 3
IPS-ICV4-WTY-5Y	i-PRO ICV4000 5-Year extended warranty and accidental damage coverage with advanced replacement for single VPU, front camera and backseat camera (terms and conditions apply)	Year 1-5
IPS-ICVR-WTY-1Y	i-PRO ICV4000 1-Year accidental damage coverage with advanced replacement for up to 3 rear/side cameras per vehicle (terms and conditions apply)	Year 1
IPS-ICVR-WTY-3Y	i-PRO ICV4000 3-Year accidental damage coverage with advanced replacement for up to 3 rear/side cameras per vehicle (terms and conditions apply)	Year 1, 2, 3
IPS-ICVR-WTY-5Y	i-PRO ICV4000 5-Year accidental damage coverage with advanced replacement for up to 3 rear/side cameras per vehicle (terms and conditions apply)	Year 1-5
CF-SVCARB2MX2Y	Wireless Microphone kit extended warranty – 2 years	Year 2,3

i-PRO ACCIDENTAL DAMAGE WARRANTY

Any in-car-video camera unit for which the i-PRO “Accidental Damage” warranty has been purchased will receive additional coverage for any failure that occurs due to accidental damage.

All other terms and conditions of the standard warranty apply, and this additional coverage will exist for the duration of the standard warranty period of the unit. If an extended Accidental Damage warranty program is purchased, coverage is applied to the end of the last year of existing coverage purchased.

This warranty does not cover failures or defects that are caused by fire, intentional acts, loss, theft, improper maintenance, modification, or service by anyone other than the i-PRO National Service Center or an i-PRO Authorized Service Provider, or damage that is attributable to acts of God. Cosmetic damage that does not affect functionality is not covered.

Cosmetic damage on products with hardware failures will be repaired or replaced in accordance with the warranty terms. This warranty is extended solely to the original purchaser on the unit serial number for which it was purchased. Complete unit replacement fulfills the full obligation and is at the discretion of i-PRO and is limited to once during the coverage term.

SERVICE

For i-PRO Public Safety Dedicated Technical Support: 1-877-272-6166 or i-PROSafetySupport_US@i-pro.com or visit our web site at: i-pro.com/us/en/publicsafety/

LEARN MORE

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